

ARKANSAS INTAKE DATA REPORT (AIDR09)

JANUARY 2010

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	01/01/2010	My wife is going to leave me.		Fayetteville	Caucasian	Male	Married	GA
2	01/04/2010	Is there anything I can do to help my mom with her gambling problem?	41	Fort Smith	Caucasian	Female	Separated	GAGam Anon Treatment Providers
3	01/06/2010	Do you have any meetings in FT Smith AR.	40	Fort Smith	Caucasian	Male	Married	GA Treatment Providers
4	01/08/2010	I have a problem.	40	Springdale	Caucasian	Female	Divorced	Treatment Providers
5	01/12/2010	I need to stop gambling.	22	Crossett	Caucasian	Male	Married	GA Treatment Providers
6	01/13/2010	I have a problem.	48	Jonesboro	Caucasian	Male	Married	GA Treatment Providers
7	01/13/2010	I have a gambling problem.	50	Mena	Caucasian	Female	Married	GA Treatment Providers HL Materials Internet Resources
8	01/14/2010	I need to stop.	48	Bluff City	African American	Female	Married	Treatment Providers GA
9	01/14/2010	"I called the number on the back of the ticket"	23	Augusta		Male	Single	GA Treatment Providers
10	01/16/2010	I have a problem with gambling.				Unasked	Unasked	
11	01/17/2010	I have a gambling problem.		Hot Springs	Caucasian	Male	Unasked	GA
12	01/17/2010	"Is this the national help line for gambling addictions"	27	Conway	African American	Male	Single	
13	01/17/2010	Yes I have a gambling problem.	35	Fort Smith		Male	Separated	GA
14	01/19/2010	What is the first step to having a gambling problem?		Prescott	Caucasian	Male	Unasked	
15	01/20/2010	I need some help to stop this.	46	Haskell	Caucasian	Female	Married	GA Treatment Providers HL Materials Internet Resources
16	01/21/2010	I'm the Pastor at East Side Baptist Church I have some members who have gambling problems and would		Fort Smith	Caucasian	Male	Married	GA Treatment Providers
17	01/22/2010	I don't know if I have the right number.		Conway	African American	Male	Unasked	GA Treatment Providers
18	01/22/2010	I need some help for my gambling.	49	Fort Smith	African American	Male	Divorced	
19	01/22/2010	I have a gambling problem.	51	Springdale	Caucasian	Male	Divorced	GA Treatment Providers
20	01/24/2010	I was calling to see what this is about.	36	Little Rock	Caucasian	Male	Single	GA
21	01/26/2010	I have a problem gambling.	20	Camden	Caucasian	Male	Single	Internet Resources HL Materials
22	01/27/2010	I need to get some help.	56	Fort Smith	Caucasian	Female	Married	GA
23	01/27/2010	How do you tell if you are a gambling.	20	Fort Smith		Male	Single	Gam Anon
24	01/31/2010	I need to get some help to stop gambling.			Caucasian	Female	Unasked	Refused/Unable to give

ARKANSAS INTAKE DATA REPORT (AIDR09)

FEBRUARY 2010

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	02/02/2010	My mother needs help with gambling.	26-34	Van Buren	Caucasian	Female	Widowed	HL materials
2	02/02/2010	I need some information for my mom.		Arkadelphia	Caucasian	Male	Widowed	Internet Resources
3	02/03/2010	I just have seen this number in T.V. about gambling problems.	45-54	Hot Springs	Caucasian	Female	Divorced	GA Treatment Providers Internet Resources
4	02/03/2010	How can I get some help?	35-44	Fayetteville	Caucasian	Female	Separated	GA Treatment Providers
5	02/03/2010	I have this lottery ticket?	26-34	Cabot	Caucasian	Male	Cohabiting	Treatment Providers Internet Resources
6	02/03/2010	Hello?	45-54	Emerson	African American	Female	Unasked	Internet Resources Self-Exclusion
7	02/04/2010	I am looking for some information for my daughter.	55-64	Little Rock	Caucasian	Female	Married	GA Internet Resources Inpatient/Core
8	02/04/2010	So what do you say when you call here, how do you get help?	26-34	Little Rock	Caucasian	Male	Cohabiting	Treatment Providers
9	02/05/2010	I have a gambling addiction.	55-64	Greenwood	Caucasian	Female	Widowed	GAHL Materials
10	02/05/2010	I have a gambling problem.	26-34	Little Rock	African American	Female	Single	Treatment Providers Internet Resources HL Materials
11	02/07/2010	"I feel as though I have a gambling problem."	35-44	Van Buren	Caucasian	Female	Single	GA Treatment Providers
12	02/07/2010	I was wondering if you could give me some meetings.	18-25	Bentonville	Caucasian	Female	Single	GA Treatment Providers
13	02/08/2010	My daughter said I might have a gambling problem.	55-64	Van Buren	Caucasian	Female	Widowed	HL Materials
14	02/08/2010	I think I need some help to stop gambling.	35-44	Little Rock	Caucasian	Female	Married	Treatment Providers Internet Resources
15	02/08/2010	Mary that will be close today, can you give me someone else.	45-54	Little Rock	Caucasian	Female	Married	Treatment Providers
16	02/08/2010	I need the number to a gambling counselor.		Little Rock	Caucasian	Male	Married	Treatment Providers
17	02/10/2010	Do you help people with other problems?		Hot Springs	Caucasian	Female	Single	
18	02/11/2010	How can I tell I have a gambling problem?	35-44	Fort Smith	African American	Female	Married	GA Treatment Providers
19	02/12/2010	My boyfriend has a problem.	26-34	Springdale		Female	Cohabiting	Gam Anon Al-Anon Ok Helpline
20	02/14/2010	I am having a problem with lottery tickets.		Warren	Caucasian	Unasked	Unasked	
21	02/14/2010	I have a gambling problem			Caucasian	Male	Unasked	GA Treatment Providers Refused/Unable to give
22	02/15/2010	I have a gambling problem.	55-64	Magnolia		Female	Married	GAGam Anon Treatment Providers Inpatient/Core HL Materials CCCS
23	02/15/2010	Do you speak Spanish?		Unasked	Hispanic	Male	Unasked	
24	02/15/2010	Do you all just help people with gambling addictions?	18-25	Cabot	Caucasian	Male	Single	GA
25	02/17/2010	Is there anything in Little Rock?	35-44	Little Rock	Caucasian	Male	Married	Treatment Providers Internet Resources
26	02/17/2010	I was given a phone number for counseling that is not working.	26-34	Little Rock	Caucasian	Male	Unasked	Treatment Providers GA
27	02/17/2010	I need to ask a question.	18-25	Clarksville	Female	Female	Single	
28	02/18/2010	I have a problem with gambling.	55-64	Rogers	Caucasian	Female	Married	Internet Resources
29	02/18/2010	I just saw this number and wanted to call it.	18-25	Pocahontas	Caucasian	Male	Unasked	Internet Resources Missouri Helpline
30	02/19/2010	I need to stop gambling.	35-44	Little Rock	Caucasian	Male	Single	Treatment Providers AA Internet Resources
31	02/20/2010	I called to see what this gambling line was all about.	Unasked	Fort Smith	Caucasian	Male	Divorced	GA
32	02/23/2010	What kind of help do you offer.	26-34	Hope	Caucasian	Female	Separated	GAGam Anon HL Materials Treatment providers EAP
33	02/24/2010	Is this the line gamblers call?	35-44	Ashdown	African American	Female	Single	Internet Resources
34	02/25/2010	I need to stop buying scratch off tickets.	45-54	Strong	Caucasian	Female	Married	Internet Resources GA
35	02/28/2010	How can you help me?	18-25	Jonesboro	Caucasian	Female	Cohabiting	Refused/Unable to give HL Materials

ARKANSAS INTAKE DATA REPORT (AIDR09)

MARCH 2010

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	03/01/2010	I have a gambling problem.	45-54	Ola	Caucasian	Female	Divorced	GA Treatment providers CCCSEAP
2	03/03/2010	I have a bad gambling problem.	18-25	Fort Smith	Caucasian	Female	Single	GA Treatment Providers
3	03/03/2010	I have a little bit of a gambling problem.	18-25	Truman	Caucasian	Male	Single	Internet Resources Treatment Providers GA
4	03/04/2010	I have a gambling problem.	45-54	El Dorado	African American	Female	Single	Internet Resources CCCS
5	03/05/2010	I'm the newly appointed gambling counselor for Arkansas.		Conway	Caucasian	Female	Unasked	
6	03/08/2010	We need help.	35-44	Van Buren	Caucasian	Female	Single	GA Treatment Providers HL Materials
7	03/08/2010	Hi My name is James Brown.	45-54	Little Rock	African American	Male	Cohabiting	AA
8	03/10/2010	Ma'ma, I have serious gambling problem.	18-25	Little Rock	African American	Female	Single	Treatment Providers Internet Resources
9	03/11/2010	Caller wanted GA meetings.	18-25	Little Rock	Caucasian	Male	Divorced	GA
10	03/12/2010	Man, I can't seem to win at these scratch offs and it's a problem.	18-25	Centerville	Caucasian	Male	Single	GA Treatment Providers
11	03/12/2010	I am looking for gambling help.	26-34	Truman	Caucasian	Male	Single	Tennessee hotline AARefused/Unable to give
12	03/14/2010	Do you have a meeting group, or how does this work.	26-34	Rodgers	Caucasian	Male	Cohabiting	GAGam Anon Treatment Providers
13	03/14/2010	Hello, I'm Linda Laney.	45-54	Mountain Home	Caucasian	Female	Married	Internet Resources Mississippi
14	03/16/2010	How can I make my Mother stop gambling?		Cane Hill	Caucasian	Male	Unasked	
15	03/16/2010	Do you have any gambling help in Fort Smith Arkansas?	18-25	Paris	Caucasian	Female	Married	GAGam Anon Treatment Providers HL materials CCCS
16	03/17/2010	I live in Texarkana.	35-44	Texarkana	Caucasian	Female	Married	GA Treatment Providers casino eviction
17	03/19/2010	I want to know how to ban myself from casinos.	65+	Belleville	Caucasian	Female	Widowed	Self-Exclusion
18	03/19/2010	Maybe you can give me some information.	26-34	Little Rock	Caucasian	Male	Single	Internet Resources
19	03/19/2010	What is your program about?	55-64	Benton	Caucasian	Female	Single	GA
20	03/20/2010	I'm having a problem.	65+	Pine Bluff	African American	Male	Married	Treatment Providers VA Mississippi Hotline
21	03/22/2010	I gambled too much.	45-54	Jonesboro	Caucasian	Male	Married	Treatment Providers
22	03/22/2010	Yes I have a gambling problem.	18-25	Little Rock	African American	Male	Single	Low Income Home Energy Assistance Program
23	03/23/2010	Do you have any GA meetings in Jonesboro?			Caucasian	Male	Unasked	
24	03/25/2010	Yes, I was needing some advice.	Unasked		Caucasian	Female	Single	GAGam Anon Treatment Providers Inpatient/Core
25	03/25/2010	How can you tell when it's a problem?	45-54	Jacksonville	Caucasian	Female	Unasked	Internet Resources
26	03/27/2010	I am calling about lottery.		Belle Vista	Caucasian	Unasked	Unasked	
27	03/28/2010	Do I give you my name?	45-54	Benton	Caucasian	Female	Married	AA Treatment Providers HL Materials Internet Resources
28	03/28/2010	I am looking for some kind of meeting.	35-44	Weiner	Caucasian	Female	Married	GA Treatment Providers
29	03/29/2010	Can you give me a help?	35-44	Little Rock	Caucasian	Female	Married	GAGam Anon Internet Resources
30	03/29/2010	I need to talk to someone.	18-25	Little Rock	Caucasian	Male	Single	GA
31	03/29/2010	I want to make an appointment for someone.	35-44		African American	Female	Separated	Treatment Providers
32	03/29/2010	My wife called earlier.	35-44		African American	Male	Married	Treatment Providers Internet Resources
33	03/31/2010	I have a gambling problem.	35-44		Caucasian	Male	Unasked	

ARKANSAS INTAKE DATA REPORT (AIDR09)

APRIL 2010

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	04/05/2010	I have a problem with there's lottery tickets I need to stop.	MO	Little Rock	Caucasian	Female	Married	Treatment Providers Internet Resources Gam Anon GACCCS
2	04/05/2010	My husband has a gambling problem.	RB			Male	Married	Refused/Unable To Give
3	04/06/2010	I'm trying to get help for m y gambling.	MO	Little Rock	Caucasian	Female	Married	GAGAM Anon Treatment Resources
4	04/07/2010	I need a meeting in the area.	RF	Little Rock	Caucasian	Male	Married	Treatment Providers Internet Resources
5	04/12/2010	Is this like a local meeting line or something?	TFG	Harrison	Caucasian	Male	Single	GA
6	04/12/2010	I need to talk to someone about gambling.	TFG	Unwilling	Caucasian	Female	Unasked	Inpatient/Core
7	04/13/2010	Yes my girlfriend has a gambling problem.	YA	Hot Springs	Caucasian	Female	Cohabiting	Treatment Providers
8	04/14/2010	I was wondering if you all had a meeting in Little Rock?	TFG	Little Rock	African American	Female	Widowed	Internet Resources
9	04/15/2010	I have a gambling addiction.	TFG	Camden	African American	Male	Single	GA Treatment Providers Internet Resources HL Materials
10	04/17/2010	Do I talk to you?	MP	Fort Smith	Caucasian	Male	Divorced	GA Treatment Providers
11	04/17/2010	I need some help with gambling.	MC	W. Memphis	African American	Female	Widowed	GAHL Materials
12	04/18/2010	My husband and I are here and we just wanted to know if we could talk to someone about our sons gambling?	TFG	Fayetteville	Caucasian	Male	Single	GAM Anon Internet Resources
13	04/19/2010	I got a problem with this here ticket?	TFG	Unwilling	Caucasian	Male	Single	Arkansas Gambling and Racing Commission
14	04/21/2010	Where do I go for help?	ICW	Hot Springs	Caucasian	Male	Single	Treatment Providers
15	04/22/2010	How can I stop going to the casino?	EH	Fort Smith	Multiracial	Female	Married	GA Internet Resources
16	04/23/2010	Do you have any GA meetings in Fort Smith?	TJB	Fort Smith	Caucasian	Female	Married	GA GAM Anon Internet Resources Treatment Providers
17	04/25/2010	I need to know where I can find a meeting in my area.	EW	Hot Springs	Caucasian	Male	Separated	AA
18	04/26/2010	I have a problem with gambling.	MC	Unwilling		Male	Unasked	Refused/Unable to give
19	04/28/2010	My son-in-law has a problem.	TJB	Hot Springs	Caucasian	Male	Married	AAEAPHL Materials Internet Providers
20	04/28/2010	I feel hopeless.	TJB	Fort Smith	Caucasian	Male	Single	GAGAM Anon Treatment Providers

ARKANSAS INTAKE DATA REPORT (AIDR09)

May 2010

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	05/02/2010	I have a serious problem.	26-34	Walnut Ridge	Caucasian	Female	Cohabitating	HL Materials Internet Resources
2	05/03/2010	I had a gambling problem.	35-44	El Dorado	African American	Female	Unasked	
3	05/04/2010	Ok...I want some information.	35-44	Little Rock	African American	Female	Married	Treatment Providers
4	05/06/2010	I am looking for a GA meeting.		Rogers	Caucasian	Female	Unasked	Mental Health GA Internet Resources
5	05/06/2010	I have a gambling problem.	45-54	Lamar	Caucasian	Female	Married	Treatment Providers Mental Health Internet Resources AA
6	05/07/2010	Do you have a directory of help for my area?	26-34	Van Buren	Caucasian	Female	Divorced	GA Treatment Providers CCCS
7	05/07/2010	I need help with this gambling.	35-44	Fort Smith	Caucasian	Female	Married	GA Treatment Providers Gam Anon CCCS
8	05/10/2010	I'd like to report my friend.	26-34	Little Rock	Caucasian	Male	Single	Internet Resources
9	05/11/2010	What do you have in Arkansas?	45-54	Jonesboro	Caucasian	Female	Married	
10	05/14/2010	I need some help for this gambling problem.	45-54	Springdale	Caucasian	Female	Married	GAGam Anon Treatment Providers CCCSHL Materials
11	05/14/2010	What steps do you go through?		Helena	Caucasian	Female	Unasked	Refused/Unable to give
12	05/15/2010	Can you help my father stop gambling?	18-25	Corning	Caucasian	Female	Married	HL Materials
13	05/16/2010	"I need to speak to someone about my gambling.	35-44	Mena	Caucasian	Female	Married	GA Treatment Providers
14	05/17/2010	What kind of service do you offer there?	18-25		African American	Female	Single	
15	05/18/2010	I am calling on behalf of a friend.	45-54	Fayetteville	Caucasian	Male	Divorced	GA Treatment Providers
16	05/19/2010	I want to know how I can help my husband.		Sherwood	African American	Female	Cohabitating	Treatment Providers Internet Resources
17	05/20/2010	I know that I have gambling problem.	18-25	Conway	Caucasian	Male	Single	Internet Resources
18	05/24/2010	I have a problem with gambling.	Unasked	Van Buren	Caucasian	Female	Married	GA Treatment Providers
19	05/26/2010	I have a friend that has a gambling problem.	45-54	Fort Smith	Caucasian	Female	Divorced	GA Treatment Providers Internet Resources
20	05/26/2010	Are you a part of the lottery?		Heber Springs	Caucasian	Male	Single	GA Treatment Providers Inpatient /Core AA Internet Resources
21	05/27/2010	My father in-law has a gambling addiction.	35-44	Conway	Caucasian	Male	Married	Refused /Unable to give
22	05/28/2010	I have a gambling problem.	35-44	Little Rock	Caucasian	Male	Married	GA Internet Resources Treatment Providers
23	05/28/2010	How do you go about getting help?	55-64	McCrery	African American	Female	Single	Internet Resources Treatment Providers
24	05/28/2010	I'm calling about a gambling problem.	55-64	McCrery	African American	Female	Single	Treatment Providers
25	05/30/2010	Can I ask you a question?		Jonesboro	Caucasian	Male	Unasked	Arkansas Lottery

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JUNE 2010

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	06/04/2010	I think I have a gambling problem.	45-64	Pine Bluff	African American	Female	Separated	Treatment Providers
2	06/05/2010	My name of Donald, and I have a problem.	26-34	Conway	Caucasian	Male	Single	GA Internet Resources
3	06/07/2010	I have a gambling problem.	45-54	Ft. Smith	Caucasian	Male	Divorced	GA Treatment Providers AA
4	06/07/2010	I have a gambling problem.	35-44	Fayetteville	Caucasian	Male	Divorced	GA Treatment Providers
5	06/07/2010	I'd like to talk to a counselor about my gambling.	18-25	Jonesboro	Caucasian	Male	Single	Treatment Providers
6	06/07/2010	I'm looking for some GA meetings in Little Rock.		Little Rock	Caucasian	Female	Married	Treatment Providers Internet Resources EAP
7	06/08/2010	How would you know if you had a gambling problem?	45-54	Ft. Smith	Caucasian	Male	Divorced	GA
8	06/11/2010	What do ya'll do?		Jonesboro	Caucasian	Female	Married	AA
9	06/12/2010	I need some information.	35-44	Fort Smith	Caucasian	Female	Married	GA
10	06/12/2010	I'm calling to get some help.	45-54	Hensley	Caucasian	Female	Divorced	Internet Resources HL Materials EAP
11	06/15/2010	I work at Baptist Healthcare and we have an employee who has a problem?		Little Rock	Caucasian	Female	Unasked	Treatment Providers Internet Resources Inpatient /Core
12	06/16/2010	My mother has a gambling problem.	45-54	Greenbrier	Caucasian	Male	Widowed	GAGam Anon HL Materials Internet Resources
13	06/16/2010	I'm looking for some help for my friends wife she has a problem with gambling.		Fayetteville	Caucasian	Male	Married	GA Treatment Providers Inpatient/Core Gam Anon
14	06/16/2010	I have a real bad problem with gambling.	65 +	Fort Smith	Caucasian	Female	Widowed	GA
15	06/17/2010	My husband and I live in Ft. Smith, Arkansas and I wanted to know if there was a meeting near here.	Unwilling	Fort Smith	Caucasian	Female	Married	GAGam Anon
16	06/23/2010	You need you to call my cousin and tell him to stop gambling.	45-54	Farmington	Caucasian	Male	Single	
17	06/25/2010	I hate to say that I need you all badly.	55-64	Magnolia	Caucasian	Female	Married	GA
18	06/28/2010	Yes what do you have to offer?	45-54	Jonesboro	Caucasian	Female	Divorced	Internet Resources
19	06/29/2010	I'm looking for help I have a gambling problem and don't know how this happen to me.	35-44	Fort Smith	Caucasian	Female	Married	GAGam Anon Treatment Providers
20	06/30/2010	I think I need some help.	65+	Van Buren	Caucasian	Male	Married	GA Treatment Providers
21	06/30/2010	My name is Ken...I wouldn't call if I did not have a problem.	55-64	Little Rock	Caucasian	Male	Single	Treatment Providers

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JULY 2010

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	07/02/2010	Can you send me some literature?	45-54	Dover	Caucasian	Female	Separated	HL Materials
2	07/05/2010	"I think I have a gambling problem".	18-25	El Dorado	Caucasian	Male	Single	
3	07/12/2010	Are there problem gambling counselors in Little Rock?		Little Rock	Caucasian	Male	Unasked	
4	07/13/2010	I need help with my gambling.	65+	Jonesboro	Caucasian	Unasked	Widowed	GAAA Internet Resources Treatment Providers
5	07/13/2010	What is this number for?	35-44	Tulsa	Caucasian	Female	Unasked	Treatment Providers
6	07/15/2010	I have a problem.	26-34	Little Rock	African American	Male	Single	Treatment Providers
7	07/21/2010	What do you do for people with gambling problems?	18-25	Fort Smith	Caucasian	Male	Single	GA Treatment Providers
8	07/22/2010	How do you help them?	65+	Dover	Caucasian	Female	Divorced	Gam Anon Refused/Unable to give
9	07/22/2010	I need to get some information.	35-44	Siloam Springs	Caucasian	Male	Divorced	Inpatient/Core
10	07/27/2010	"What did you say this number was again?"			Caucasian	Female	Unasked	
11	07/27/2010	I have a gambling problem and need help.	18-25	Little Rock	Caucasian	Male	Separated	GA Treatment Providers
12	07/28/2010	"I have a gambling".	26-34	Waldron	Caucasian	Male	Divorced	GA Treatment Providers
13	07/30/2010	I just gambled away all of my money.	26-34	Blytheville	Caucasian	Male	Single	Refused/Unable to give

ARKANSAS INTAKE DATA REPORT (AIDR09)

AUGUST 2010

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	08/02/2010	I was just wondering what you do there?		Little Rock	African American	Female	Unasked	
2	08/02/2010	Hello I am calling back, I just talked to you earlier.	35-44	Little Rock	African American	Female	Single	GA Mental Health HL Materials Treatment Providers
3	08/02/2010	Is this in Arkansas?	55-64	Little Rock	Caucasian	Male	Widowed	TreatmentProvidersInternetResources
4	08/06/2010	These scratch off & Lotto are taking all of my money.	35-44	Sherwood	Caucasian	Female	Married	AA Internet Resources Other Support Groups Professional Counseling Associates Recovery Centers of AR
5	08/07/2010	I need to know where a meeting is at here.	65+	Little Rock	Caucasian	Male	Unasked	GA
6	08/07/2010	This is my first time buying these tickets.		Mountain Burg	Caucasian	Female	Unasked	Refused/Unable to give
7	08/09/2010	I was wondering what I can do to stop gambling?	65+	Cabot	Caucasian	Male	Married	AA Mental Health in Little Rock Internet
8	08/09/2010	"How does this work"?	45-54	Fayetteville	Caucasian	Female	Cohabiting	GA Treatment Providers
9	08/11/2010	Crying ~I just lost \$2100.	45-54	Proctor	Caucasian	Female	Married	AA Internet Resources Mental Health Other Support Groups
10	08/12/2010	What help do you have?	35-44	Fort Smith	Caucasian	Male	Divorced	GA Mental Health Center
11	08/13/2010	How do we do this?	45-54	Benton	Caucasian	Unasked	Widowed	GA Treatment Providers
12	08/14/2010	I have a problem.	45-54	N. Little Rock	Caucasian	Male	Divorced	GAHL Materials Internet Resources AACCCS
13	08/14/2010	I am a gambler and I need some help.	45-54	Fort Smith	Caucasian	Female	Married	Internet Resources Treatment Providers GAHL Materials Gam Anon
14	08/16/2010	I need to talk to someone about this problem.	65+	Fort Smith	African American	Male	Married	GA
15	08/18/2010	I'm looking for some help for my son who has a gambling problem.		Little Rock	Caucasian	Female	Married	Treatment Providers Internet Resources CCCS
16	08/19/2010	I have a problem.	55-64	Conway	Caucasian	Male	Unasked	GA Refused/Unable to give
17	08/19/2010	Yeah, I got a problem.	26-34	West Memphis	African American	Male	Unasked	Treatment Providers
18	08/24/2010	I have a gambling addiction.	55-64	Bella Vista	Caucasian	Female	Married	GA Internet Resources Treatment Providers
19	08/24/2010	"I need information about a meeting in Little Rock, AR."	Unasked	Little Rock	Caucasian	Male	Unasked	
20	08/25/2010	My grandson needs help before he lost out on college.		Hot Springs	Caucasian	Female	Single	GAGam Anon Treatment Providers
21	08/27/2010	I really do need to get some help with my gambling.	45-54	Fort Smith	African American	Female	Separated	GA Treatment Providers EAPCCCS
22	08/27/2010	I'm calling to find a GA meeting.		Fort Smith	Caucasian	Female	Unasked	GA Treatment Providers
23	08/28/2010	"My ex-girlfriend has a gambling problem."	54-64	Benton	Caucasian	Female	Separated	Treatment Providers
24	08/30/2010	I need information on a meeting.	35-44	Belle Vista	Caucasian	Female	Married	GA Treatment Providers

ARKANSAS INTAKE DATA REPORT (AIDR09)

SEPTEMBER 2010

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	09/02/2010	My mother has a problem with gambling.	Unasked	Little Rock	Caucasian	Male	Married	Treatment Providers
2	09/02/2010	I was told to call u all.	55-64	Little Rock	Caucasian	Female	Separated	AA
3	09/03/2010	"I needed to call u all to get some help"	55-64	Van Buren	Caucasian	Female	Divorced	Oklahoma help line number
4	09/04/2010	I have a problem but just need a counselor.	18-25	Fayetteville	Caucasian	Male	Single	Treatment Providers
5	09/05/2010	"I have a gambling problem and need some help"	35-44	Little Rock	Caucasian	Male	Married	Treatment Providers GA
6	09/08/2010	I have a problem with gambling.	35-44	Alma	Caucasian	Male	Married	GA Treatment Providers
7	09/08/2010	I spoke to someone at CORE and they said you have all the compulsive gambling counselors in the United.	55-64	Hot Springs	Caucasian	Male	Unasked	Treatment Providers GA
8	09/09/2010	I keep trying to get help but no one will help me.	55-64	Hot Springs	Caucasian	Male	Divorced	Refused/Unable to give
9	09/11/2010	What help can you all give people that can't stop gambling?	55-64	Madison	African American	Female	Married	Refused/Unable to give
10	09/13/2010	"What do you do again"	35-44	Little Rock	Caucasian	Male	Married	Treatment Providers
11	09/14/2010	I am addicted.	26-34	Fort Smith	Caucasian	Female	Unasked	GA Internet Providers
12	09/15/2010	I have a problem.	35-44	Siloam Springs	Caucasian	Male	Married	GAEAPT Treatment Providers
13	09/15/2010	I have a gambling problem.	18-25	Little Rock	African American	Female	Single	Treatment Providers
14	09/16/2010	I have that problem that u all are talking about.	55-64	Alexander	African American	Male	Widowed	GAHL materials CCCS self-exclusion Treatment Providers
15	09/16/2010	What do you all do for people who have gambling problems?	45-54	Hope	African American	Male	Married	Treatment Providers
16	09/21/2010	How can I make a friend stop gambling?		Winn	African American	Female	Cohabiting	GA Internet Resources suggested Mental Health for Counseling
17	09/27/2010	I am calling for my husband.	26-34	Springdale	Caucasian	Female	Married	GAGam Anon Treatment providers Internet Resources EAP
18	09/29/2010	I want to know if I am still BAN from the casino since I have moved.	26-34	Little Rock	Caucasian	Female	Single	None
19	09/29/2010	What kind of help do you give?		Hatfield	Caucasian	Male	Married	
20	09/30/2010	I am calling about some friends of mine.	26-34	Hot Springs	Caucasian	Female	Married	GAGam Anonmental health internet Internet Resources Treatment Providers CCCS

ARKANSAS INTAKE DATA REPORT (AIDR09)

OCTOBER 2010

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	10/01/2010	My wife needs to go to gambling classes.	45-54	Cabot		Female	Married	Treatment Providers
2	10/01/2010	"I have been having a problem with going to the casinos in Shreveport".	Unasked	Texarkana	Caucasian	Male	Married	GA Outpatient Treatment Providers
3	10/01/2010	I need some help to stop gambling.	45/54	Fayetteville	African American	Female	Married	GA Treatment Providers
4	10/06/2010	My name is Alejandra.	45/54	Springdale	Hispanic	Male	Married	GA Treatment Providers
5	10/06/2010	My son has a gambling problem and I don't know what to do.		Centertown	Caucasian	Female	Divorced	Treatment Providers
6	10/06/2010	I need some information about problem gambling.	35-44	Jonesboro	Caucasian	Male	Divorced	HL Materials
7	10/10/2010	What do you do there?	Unasked	Dover	Caucasian	Female	Married	GAGam Anon Treatment Providers
8	10/13/2010	I am looking for a meeting in Little Rock.		Little Rock	Caucasian	Female	Unasked	
9	10/16/2010	How can I get someone to tell me I have a problem or not.		Little Rock	African American	Male	Unasked	Treatment Providers
10	10/18/2010	I am loosing too much money.	26/34	Pine Bluff	Caucasian	Female	Cohabiting	AA Other Support Groups Treatment Providers Internet Resources
11	10/19/2010	My name is Lisa Ray.		Helena	Caucasian	Female	Unasked	Treatment Providers
12	10/22/2010	I have a friend who needs help.	45/54	Hot Springs	Caucasian	Male	Cohabiting	AA Other Support Groups Internet Resources Treatment Providers
13	10/22/2010	"I am addicted to lottery tickets".	Unwilling		Caucasian	Male	Unasked	
14	10/22/2010	I guess I gave gambling.	18/25	Bald	Caucasian	Male	Married	Refused /Unable to give
15	10/24/2010	I have already made the first step and went to meeting.	45/54	Hot Springs	Caucasian Native American	Female	Cohabiting	Internet Resources
16	10/25/2010	Can you tell me what to do about my gambling?	45/54	Green Forest	Caucasian	Male	Divorced	Treatment Providers GA
17	10/27/2010	I want something mailed to me.	45/54	Malvern	African American	Male	Married	HL Materials AA Treatment Providers Mental Health

ARKANSAS INTAKE DATA REPORT (AIDR09)

NOVEMBER 2010

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	11/02/2009	I need to know what someone can do to help somebody who has a gambling problem.	Unwilling	Fort Smith	Caucasian	Female	Unasked	GA
2	11/02/2009	I am looking for a GA meeting.	35-44	Siloam Springs	Caucasian	Female	Married	Internet Resources
3	11/02/2009	I need the location for a GA meeting.	45-54	Fort Smith	Caucasian	Female	Married	GA
4	11/03/2009	I have a problem with gambling.	55-64	Bella Vista	Caucasian	Female	Married	GA Treatment Providers
5	11/04/2009	I need to talk to someone that can help me with my problem.		Little Rock	Caucasian	Male	Unasked	Treatment Providers
6	11/04/2009	I missed my gambling rehab and I need to go to a class tonight.	55-64	Rodgers	Caucasian	Female	Unasked	GA Treatment Providers
7	11/06/2009	Can you help me with money for gas?	45-54	Russellville	Caucasian	Female	Divorced	GA Internet Resources Treatment Providers
8	11/07/2009	How can I volunteer for this?			Caucasian	Male	Unasked	Treatment Providers GA
9	11/07/2009	I have a problem?	45-54	Shreveport	Caucasian	Male	Separated	GAEAPHL materials Treatment Providers
10	11/07/2009	I'm calling about the drawing.	26-34	Woodruff	Caucasian	Female	Unasked	
11	11/08/2009	Hi I was wondering if I could talk to someone.			Caucasian	Female	Unasked	
12	11/08/2009	I know someone with a gambling addiction.				Male	Unasked	
13	11/13/2009	I need an in house treatment center in Oklahoma.	55-64	Tulsa	Caucasian	Female	Married	GA Treatment Providers Inpatient /Core 211
14	11/14/2009	I was wondering if you were open on Saturdays.		Fort Smith	Caucasian	Female	Unasked	GA
15	11/14/2009	Caller requested help to stop gambling.	35-44	Fort Smith	Caucasian	Female	Married	GA Paid Counselors Shelters, Food Pantry, Travel Aid
16	11/16/2009	My gambling Is out of control.	45-54	Greenwood	Caucasian	Female	Divorced	GA
17	11/17/2009	I just can't stop gambling.	55-64	N. Little Rock	African American	Male	Divorced	GAHL materials Treatment Providers
18	11/18/2009	I have a problem gambling.	26-34	West Memphis	African American	Female	Separated	HL Materials
19	11/19/2009	I wanted to see what you offer.	55-64	Fort Smith	Caucasian	Male	Married	GA
20	11/20/2009	Yeah I have a problem buying lottery tickets			Caucasian	Male	Unasked	
21	11/21/2009	How would I know if I has a gambling problem?	18-25	Little Rock	Caucasian	Male	Single	GA Treatment Providers
22	11/22/2009	I think I have a problem.	26-34	Pine Bluff	African American	Female	Single	Internet Resources Treatment Providers
23	11/23/2009	How do you talk someone into getting help?		Fort Smith	Caucasian	Male	Separated	Gam Anon
24	11/23/2009	I need help with gambling.	18-25	Little Rock	African American	Female	Single	GA
25	11/24/2009	Do you have any gambling help here in Springdale?		Springdale	Caucasian	Male	Married	GAGam Anon Treatment Providers HL materials Internet Resources
26	11/25/2009	Is this the help line for gambling problems?		Blytheville	Caucasian	Male	Unasked	AR Gaming Commission
27	11/27/2009	Can you give me the number to the casino in Tunica Miss.	26-34	Little Rock	African American	Male	Married	GA Treatment providers HL materials Gam Anon Internet Resources
28	11/30/2009	I'm looking for some information for my son on gambling problems.	45-54	Little Rock	Caucasian	Female	Single	GA Treatment Providers
29	11/30/2009	I need some information for my other son also he live in Hot Springs Arkansas.		Little Rock	Caucasian	Female	Single	GA Treatment Providers

ARKANSAS INTAKE DATA REPORT (AIDR09)
DECEMBER 2010

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	12/01/2010	I have a gambling problem.	35-44	Fort Smith	Caucasian	Male	Married	GA Treatment Providers Gam Anon
2	12/02/2010	What do you do	55-64	Star City	African American	Female	Widowed	Internet Resources GA
3	12/03/2010	I have a problem with gambling.	18-24	Eureka Springs		Unasked	Unasked	
4	12/06/2010	What kind of information can you provide for my mother?		Little Rock	Caucasian	Female	Married	Treatment Providers EAP
5	12/06/2010	"I am calling about problem gambling".	35-44	Hot Springs	African American	Female	Married	Treatment Providers
6	12/08/2010	Do you have G/A meeting in my area?	25-34	Jacksonville	Caucasian	Female	Single	AA Internet Resources
7	12/08/2010	I have a gambling problem.	45-54	Helena	Caucasian	Male	Married	Internet Resources Other Support Groups HL materials
8	12/10/2010	I have a gambling problem.	55-64	Bentonville	Caucasian	Female	Single	GAEAPHL materials Internet Resources CCCS
9	12/10/2010	I have spent all of my kid's Christmas money for toys.	25-34	Broken Bow	Caucasian	Male	Married	Other Support Groups
10	12/11/2010	How do I go about getting help?		Pine Bluff	African American	Female	Cohabiting	Gam Anon Internet Resources
11	12/11/2010	"I have a gambling problem."		New York		Male	Unasked	
12	12/13/2010	I really, really need some help with my gambling.	45-54	Stephens	African American	Female	Single	HLMaterialsTreatmentProviders
13	12/15/2010	"I have a gambling problem."	18-24	El Dorado	African American	Female	Separated	GA Treatment Providers
14	12/15/2010	I have a gambling problem.	55-64	Hope	African American	Female	Single	GAHL Materials AA Treatment Providers Outpatient
15	12/17/2010	I want to try to find some help.	55-64	Batesville	Caucasian	Female	Married	GAHL Materials
16	12/22/2010	I have a problem with the people doing the machines.		Little Rock	African American	Female	Unasked	
17	12/23/2010	I work at Levi Hospital and need a referral for a patient.		Hot Springs	Caucasian	Female	Unasked	Inpatient/Core
18	12/23/2010	I was given this number.	65+	Hot Springs	Caucasian	Male	Divorced	GA Treatment Providers
19	12/24/2010	I need to get some help for my gambling.	55-64	Amity	Caucasian	Female	Married	InternetResourcesHL Materials Treatment Providers GA
20	12/24/2010	I have been so silly.	35-44	Gentry	Caucasian	Female	Married	GA
21	12/28/2010	I was wondering if you could locate something like a meeting.	25-34	Hardy	Caucasian	Male	Cohabiting	GAInternetResourcesCCCS Missouri Helpline
22	12/28/2010	I have a gambling problem.	55-64	Little Rock	Caucasian	Male	Married	EAP Internet Resources Treatment Providers

Arkansas Fiscal Year (AFY09-10) {October 2009-June-2010}

FY-09 thru FY -10

	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	TOTAL
INTAKES	0	0	0	30	29	30	25	35	33	20	24	21	247
HANG-UPS	0	0	0	145	315	241	179	218	163	132	161	107	1661
CASINO	0	0	0	193	220	267	192	228	215	181	198	201	1895
LOTTERY	0	0	0	433	1190	746	558	593	474	440	427	344	5205
WRONG#	0	0	0	85	191	144	132	99	96	111	117	100	1075
OTHER	0	0	0	13	17	10	14	7	8	4	7	2	82
TOTALS	0	0	0	899	1962	1438	1100	1180	989	888	934	775	10165

Arkansas Call Report (ACR09)

Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total	Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total	Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total
1/1/2010	1	8	8	10	2	0	29	2/1/2010	0	2	10	16	1	1	30	3/1/2010	1	2	7	8	2	1	21
1/2/2010	0	6	7	25	11	1	50	2/2/2010	2	3	12	25	3	0	45	3/2/2010	0	0	4	17	3	0	24
1/3/2010	0	6	4	20	3	0	33	2/3/2010	4	14	9	39	4	0	70	3/3/2010	2	7	7	16	4	0	36
1/4/2010	1	7	8	17	6	1	40	2/4/2010	2	12	11	25	5	0	55	3/4/2010	1	10	7	19	5	0	42
1/5/2010	0	5	7	12	6	1	31	2/5/2010	2	6	12	30	4	0	54	3/5/2010	1	4	8	25	4	0	42
1/6/2010	1	9	6	37	8	0	61	2/6/2010	0	20	11	30	7	0	68	3/6/2010	0	13	9	21	8	0	51
1/7/2010	0	11	15	38	3	0	67	2/7/2010	2	9	4	18	5	0	38	3/7/2010	0	11	5	25	2	0	43
1/8/2010	1	4	4	9	2	0	20	2/8/2010	4	2	8	19	1	0	34	3/8/2010	2	6	5	20	0	0	33
1/9/2010	0	4	9	21	6	0	40	2/9/2010	0	3	8	15	1	0	27	3/9/2010	0	2	3	17	3	0	25
1/10/2010	0	7	4	33	8	0	52	2/10/2010	1	11	7	25	3	0	47	3/10/2010	1	6	6	20	2	0	35
1/11/2010	0	6	6	10	1	0	23	2/11/2010	1	4	7	24	2	1	39	3/11/2010	1	7	7	22	9	0	46
1/12/2010	1	2	4	13	2	0	22	2/12/2010	1	7	11	21	4	0	44	3/12/2010	2	7	5	10	2	1	27
1/13/2010	2	6	7	16	3	0	34	2/13/2010	0	12	7	18	7	0	44	3/13/2010	0	9	13	24	1	0	47
1/14/2010	2	6	2	22	9	0	41	2/14/2010	2	11	9	26	4	0	52	3/14/2010	2	5	4	19	4	0	34
1/15/2010	0	5	5	12	1	0	23	2/15/2010	3	9	6	12	2	0	32	3/15/2010	0	2	5	5	3	0	15
1/16/2010	1	11	6	24	2	3	47	2/16/2010	0	4	10	25	3	0	42	3/16/2010	2	2	11	13	3	0	31
1/17/2010	3	8	3	14	5	1	34	2/17/2010	3	16	6	19	5	1	50	3/17/2010	1	5	6	12	2	0	26
1/18/2010	0	3	9	12	2	0	26	2/18/2010	2	4	9	13	4	0	32	3/18/2010	0	4	7	12	6	0	29
1/19/2010	1	6	4	9	4	0	24	2/19/2010	1	4	9	20	5	0	39	3/19/2010	3	3	4	15	3	1	29
1/20/2010	1	4	5	9	1	1	21	2/20/2010	1	9	6	21	3	0	40	3/20/2010	1	2	3	17	4	0	27
1/21/2010	1	1	5	22	6	1	36	2/21/2010	0	13	6	13	5	1	38	3/21/2010	0	2	10	18	3	1	34
1/22/2010	3	5	8	14	4	1	35	2/22/2010	0	2	5	19	4	0	30	3/22/2010	2	5	11	15	2	2	37
1/23/2010	0	6	7	34	9	1	57	2/23/2010	1	3	9	13	0	0	26	3/23/2010	1	2	7	9	3	1	23
1/24/2010	1	10	7	28	10	0	56	2/24/2010	1	6	3	27	6	2	45	3/24/2010	0	7	7	13	2	0	29
1/25/2010	0	6	6	10	2	0	24	2/25/2010	1	7	13	25	3	0	49	3/25/2010	2	7	16	14	1	0	40
1/26/2010	1	3	7	11	4	0	26	2/26/2010	0	5	9	13	1	1	29	3/26/2010	0	10	10	13	3	0	36
1/27/2010	2	3	6	16	2	1	30	2/27/2010	0	10	8	27	4	0	49	3/27/2010	1	9	8	18	5	0	41
1/28/2010	0	4	5	29	1	0	39	2/28/2010	1	10	3	15	3	0	32	3/28/2010	2	3	2	13	2	0	22
1/29/2010	0	5	6	7	2	1	21									3/29/2010	4	6	3	8	2	1	24
1/30/2010	0	5	7	10	2	0	24									3/30/2010	0	1	7	4	2	0	14
1/31/2010	1	7	5	14	5	1	33									3/31/2010	1	4	8	12	1	0	26
TOTAL	24	179	192	558	132	14	1099	TOTAL	35	218	228	593	99	7	1180	TOTAL	33	163	215	474	96	8	989

Arkansas Call Report (ACR09)

Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total	Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total	Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total
4/1/2010	0	6	7	16	5	1	35	5/1/2010	0	8	14	22	3	0	47	6/1/2010	0	2	14	12	6	0	34
4/2/2010	0	7	6	10	2	0	25	5/2/2010	1	5	4	14	2	0	26	6/2/2010	0	5	13	17	3	0	38
4/3/2010	0	3	6	15	2	0	26	5/3/2010	1	3	2	7	2	0	15	6/3/2010	0	3	5	17	8	1	34
4/4/2010	0	4	3	13	6	0	26	5/4/2010	1	2	6	8	2	0	19	6/4/2010	1	0	4	13	3	0	21
4/5/2010	2	3	6	16	3	0	30	5/5/2010	0	5	5	26	4	0	40	6/5/2010	1	6	4	14	5	0	30
4/6/2010	1	4	12	8	1	0	26	5/6/2010	2	8	4	11	3	1	29	6/6/2010	0	12	4	12	4	0	32
4/7/2010	1	6	6	19	5	0	37	5/7/2010	2	7	11	11	2	0	33	6/7/2010	4	2	6	11	1	0	24
4/8/2010	0	5	3	20	3	0	31	5/8/2010	0	1	4	13	7	0	25	6/8/2010	1	2	5	6	1	0	15
4/9/2010	0	2	8	9	1	0	20	5/9/2010	0	4	11	23	10	0	48	6/9/2010	0	2	3	14	3	0	22
4/10/2010	0	7	8	21	6	1	43	5/10/2010	1	3	6	15	3	0	28	6/10/2010	0	6	5	12	2	0	25
4/11/2010	0	7	1	14	7	0	29	5/11/2010	1	4	4	10	3	0	22	6/11/2010	1	3	4	8	0	0	16
4/12/2010	2	4	4	11	1	0	22	5/12/2010	0	7	6	20	5	0	38	6/12/2010	2	2	4	5	6	0	19
4/13/2010	1	3	5	9	2	0	20	5/13/2010	0	6	4	13	6	1	30	6/13/2010	0	1	3	11	9	0	24
4/14/2010	1	2	6	7	2	0	18	5/14/2010	2	3	5	9	0	0	19	6/14/2010	0	2	3	15	2	0	22
4/15/2010	1	3	13	21	6	0	44	5/15/2010	1	4	6	9	7	0	27	6/15/2010	1	2	3	10	2	0	18
4/16/2010	0	3	5	12	1	0	21	5/16/2010	1	11	7	11	5	1	36	6/16/2010	3	4	7	14	3	0	31
4/17/2010	2	7	6	21	6	0	42	5/17/2010	1	5	7	5	2	1	21	6/17/2010	1	7	5	7	3	0	23
4/18/2010	1	4	4	24	10	0	43	5/18/2010	1	2	3	8	5	1	20	6/18/2010	0	0	11	10	2	0	23
4/19/2010	1	3	7	7	1	0	19	5/19/2010	1	5	5	24	6	0	41	6/19/2010	0	3	9	12	4	0	28
4/20/2010	0	4	6	14	2	0	26	5/20/2010	1	3	4	19	6	0	33	6/20/2010	0	3	4	13	1	0	21
4/21/2010	1	6	10	20	3	0	40	5/21/2010	0	6	6	7	3	0	22	6/21/2010	0	2	7	11	3	0	23
4/22/2010	1	2	8	25	8	1	45	5/22/2010	0	11	10	15	3	0	39	6/22/2010	0	1	7	2	1	0	11
4/23/2010	1	1	4	14	3	0	23	5/23/2010	0	12	4	16	7	0	39	6/23/2010	1	5	9	23	5	0	43
4/24/2010	0	7	7	14	8	0	36	5/24/2010	1	1	6	7	3	0	18	6/24/2010	0	7	11	12	4	0	34
4/25/2010	1	2	7	10	4	0	24	5/25/2010	0	6	8	13	5	2	34	6/25/2010	1	2	9	9	2	0	23
4/26/2010	1	2	11	15	1	0	30	5/26/2010	2	5	9	21	2	0	39	6/26/2010	0	7	8	11	2	0	28
4/27/2010	0	5	5	17	3	0	30	5/27/2010	1	4	6	17	3	0	31	6/27/2010	0	4	6	9	9	0	28
4/28/2010	2	10	3	12	1	1	29	5/28/2010	3	7	6	12	1	0	29	6/28/2010	1	2	9	5	1	1	19
4/29/2010	0	4	2	10	4	0	20	5/29/2010	0	3	9	13	2	0	27	6/29/2010	1	5	8	10	2	0	26
4/30/2010	0	6	2	16	4	0	28	5/30/2010	1	6	10	24	3	0	44	6/30/2010	2	5	11	19	3	0	40
								5/31/2010	0	4	6	4	2	0	16								
TOTAL	20	132	181	440	111	4	888	TOTAL	25	161	198	427	117	7	935	TOTAL	21	107	201	344	100	2	775

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Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total	Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total	Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total
7/1/2010	0	7	13	10	1	0	31	8/1/2010	0	6	4	12	5	0	27	9/1/2010	0	4	3	19	5	0	31
7/2/2010	1	4	8	11	1	0	25	8/2/2010	3	4	9	6	6	0	28	9/2/2010	2	4	7	12	3	0	28
7/3/2010	0	7	10	17	2	0	36	8/3/2010	0	1	4	18	2	0	25	9/3/2010	1	1	4	15	5	0	26
7/4/2010	0	1	2	9	8	0	20	8/4/2010	0	4	15	21	4	0	44	9/4/2010	1	9	7	8	4	0	29
7/5/2010	1	3	4	9	2	0	19	8/5/2010	0	3	6	6	1	0	16	9/5/2010	1	7	6	12	6	0	32
7/6/2010	0	6	7	8	0	0	21	8/6/2010	1	7	6	8	2	0	24	9/6/2010	0	1	6	4	9	0	20
7/7/2010	0	5	5	11	3	0	24	8/7/2010	2	7	10	12	3	0	34	9/7/2010	0	2	4	9	2	0	17
7/8/2010	0	4	1	13	6	0	24	8/8/2010	0	6	5	9	6	0	26	9/8/2010	2	7	6	23	3	0	41
7/9/2010	0	3	7	4	5	0	19	8/9/2010	2	1	7	11	1	1	23	9/9/2010	1	4	9	17	7	0	38
7/10/2010	0	4	12	15	7	0	38	8/10/2010	0	1	8	3	1	0	13	9/10/2010	0	3	10	15	1	0	29
7/11/2010	0	5	4	15	5	0	29	8/11/2010	1	4	5	10	4	0	24	9/11/2010	1	9	2	15	4	0	31
7/12/2010	1	2	3	6	5	1	18	8/12/2010	1	3	4	14	2	0	24	9/12/2010	0	4	5	14	3	0	26
7/13/2010	2	1	11	10	2	0	26	8/13/2010	1	6	9	10	4	0	30	9/13/2010	1	3	9	7	6	2	28
7/14/2010	0	11	2	21	5	0	39	8/14/2010	2	4	9	8	3	0	26	9/14/2010	1	4	10	8	2	0	25
7/15/2010	1	8	11	15	1	0	36	8/15/2010	0	6	6	15	7	0	34	9/15/2010	2	7	7	7	6	0	29
7/16/2010	0	3	10	4	3	0	20	8/16/2010	1	4	5	6	3	0	19	9/16/2010	2	4	6	11	1	1	25
7/17/2010	0	2	7	14	5	0	28	8/17/2010	0	3	5	8	2	1	19	9/17/2010	0	5	6	14	0	0	25
7/18/2010	0	4	8	18	5	0	35	8/18/2010	1	8	10	15	2	1	37	9/18/2010	0	3	2	9	5	0	19
7/19/2010	0	7	7	10	3	0	27	8/19/2010	2	6	4	15	2	1	30	9/19/2010	0	4	7	8	3	0	22
7/20/2010	0	1	8	3	1	0	13	8/20/2010	0	1	10	10	3	0	24	9/20/2010	0	4	9	7	3	0	23
7/21/2010	1	5	10	20	2	0	38	8/21/2010	0	10	7	18	7	0	42	9/21/2010	1	6	10	11	1	0	29
7/22/2010	2	7	4	12	4	0	29	8/22/2010	0	10	7	13	13	0	43	9/22/2010	0	9	14	19	7	0	49
7/23/2010	0	6	8	9	3	0	26	8/23/2010	0	0	13	9	2	0	24	9/23/2010	0	6	7	11	3	0	27
7/24/2010	0	8	3	14	4	0	29	8/24/2010	2	1	8	10	6	0	27	9/24/2010	0	2	6	10	2	0	20
7/25/2010	0	7	4	10	10	1	32	8/25/2010	1	3	12	20	5	0	41	9/25/2010	0	2	3	5	3	0	13
7/26/2010	0	3	15	9	3	1	31	8/26/2010	0	4	6	15	3	0	28	9/26/2010	0	4	4	13	2	0	23
7/27/2010	2	2	4	8	5	1	22	8/27/2010	2	3	5	6	0	0	16	9/27/2010	1	3	4	7	2	0	17
7/28/2010	1	1	12	6	3	0	23	8/28/2010	1	7	5	15	4	0	32	9/28/2010	0	2	1	6	4	0	13
7/29/2010	0	3	8	10	3	0	24	8/29/2010	0	4	9	15	3	0	31	9/29/2010	2	6	7	12	3	1	31
7/30/2010	1	2	13	7	6	0	29	8/30/2010	1	4	6	6	3	0	20	9/30/2010	1	7	5	8	2	0	23
7/31/2010	0	6	10	24	5	0	45	8/31/2010	0	3	8	16	3	0	30								
TOTAL	13	138	231	352	118	4	856	TOTAL	24	134	227	360	112	4	861	TOTAL	20	136	186	336	107	4	789

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Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total	Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total	Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total	
10/1/2010	3	3	5	7	1	0	19	12/1/2010	1	5	3	10	2	0	21									
10/2/2010	0	7	6	14	5	1	33	12/2/2010	1	4	5	11	3	0	24									
10/3/2010	0	10	3	15	4	0	32	12/3/2010	1	7	4	12	3	0	27									
10/4/2010	0	1	8	8	2	0	19	12/4/2010	0	1	3	18	4	0	26									
10/5/2010	0	6	15	9	2	0	32	12/5/2010	0	4	3	10	4	0	21									
10/6/2010	3	2	6	17	2	0	30	12/6/2010	2	6	3	8	2	0	21									
10/7/2010	0	5	3	13	4	0	25	12/7/2010	0	5	3	8	6	0	22									
10/8/2010	0	4	6	12	1	0	23	12/8/2010	2	2	3	8	4	1	20									
10/9/2010	0	10	6	15	3	0	34	12/9/2010	0	2	7	9	1	0	19									
10/10/2010	1	6	4	10	10	0	31	12/10/2010	2	4	2	9	0	0	17									
10/11/2010	0	3	2	4	2	0	11	12/11/2010	2	6	6	17	5	0	36									
10/12/2010	0	1	4	9	0	1	15	12/12/2010	0	7	3	15	3	0	28									
10/13/2010	1	4	7	5	1	0	18	12/13/2010	1	4	5	10	3	0	23									
10/14/2010	0	4	3	5	4	0	16	12/14/2010	0	5	3	9	3	0	20									
10/15/2010	0	1	1	12	3	1	18	12/15/2010	2	4	6	15	5	0	32									
10/16/2010	1	4	9	17	2	0	33	12/16/2010	0	2	6	13	4	0	25									
10/17/2010	0	2	3	13	5	0	23	12/17/2010	1	0	7	17	3	0	28									
10/18/2010	1	2	6	8	1	0	18	12/18/2010	0	3	7	13	4	0	27									
10/19/2010	1	3	1	8	1	0	14	12/19/2010	0	6	5	10	4	0	24									
10/20/2010	0	4	3	8	4	1	20	12/20/2010	0	6	2	5	3	0	16									
10/21/2010	0	10	1	10	1	0	22	12/21/2010	0	5	3	13	3	0	23									
10/21/2010	3	7	8	12	0	0	30	12/22/2010	1	10	6	10	2	0	32									
10/22/2010	0	5	4	20	7	0	36	12/23/2010	2	4	4	7	5	0	22									
10/23/2010	1	6	0	11	4	0	22	12/24/2010	2	5	6	9	5	0	27									
10/24/2010	1	2	6	13	5	0	27	12/25/2010	0	6	6	12	5	0	29									
10/25/2010	0	3	5	9	0	0	17	12/26/2010	0	1	7	13	4	0	25									
10/26/2010	1	4	6	12	4	0	28	12/27/2010	0	2	4	8	4	0	18									
10/27/2010	0	2	4	9	1	1	16	12/28/2010	2	2	0	13	10	0	27									
10/28/2010	0	0	5	19	1	0	26	12/29/2010	0	1	11	19	5	1	37									
10/29/2010	0	6	8	11	2	0	27	12/30/2010	0	5	6	15	5	0	31									
10/30/2010	0	4	7	6	11	0	28	12/31/2010	0	12	8	38	14	0	72									
TOTAL	17	131	155	341	93	6	743	TOTAL	22	136	147	384	129	2	820	TOTAL								